



MEMORANDUM

TO: Alaska Seaplanes and Island Air Express Customers

DT: March 16, 2026

RE: Temporary Fuel Surcharge

FR: Jodi Garza, President

On March 9, 2026, our Fuel costs increased 38% as a result of the conflict in the Middle East. Unfortunately, we can't bear the full impact of this increase without any effect on our pricing. Starting Friday, March 20, 2026, we will be adding a 6% Temporary Fuel Surcharge (TFS) to the cost of our fares. We regret the need to take this step and want our customers to know that we are committed to keeping this surcharge in place only as long as necessary. We will remove the TFS when conditions allow.

We remain focused on providing value for our local customers. We will continue to offer monthly promotions, which are the best way for local travelers to save on flights. We also encourage locals to enroll in our Higher Flyer Rewards Program, where you earn a point for each segment flown and redeem 10 points for a free one-way trip. Our Higher Flyer Reward Program applies to Alaska Seaplanes and Island Air Express Flights. Sign up for our Higher Flyer Reward Program at either link below:

<https://www.flyalaskaseaplanes.com/higher-flyer-rewards/>

<https://islandairx.com/frequent-flyer/>

We will continue to work diligently to keep fares steady. As soon as conditions allow, we will reduce or eliminate the fuel surcharge. Until then, we appreciate your understanding and continued support. And since this TFS doesn't take effect until Friday March 20th, this gives you a few days to book some future flights without the 6% Temporary Fuel Surcharge applied.

Thank you for choosing to fly with us.
